



**FirstAid**  
Advantage

**Online Learning:**

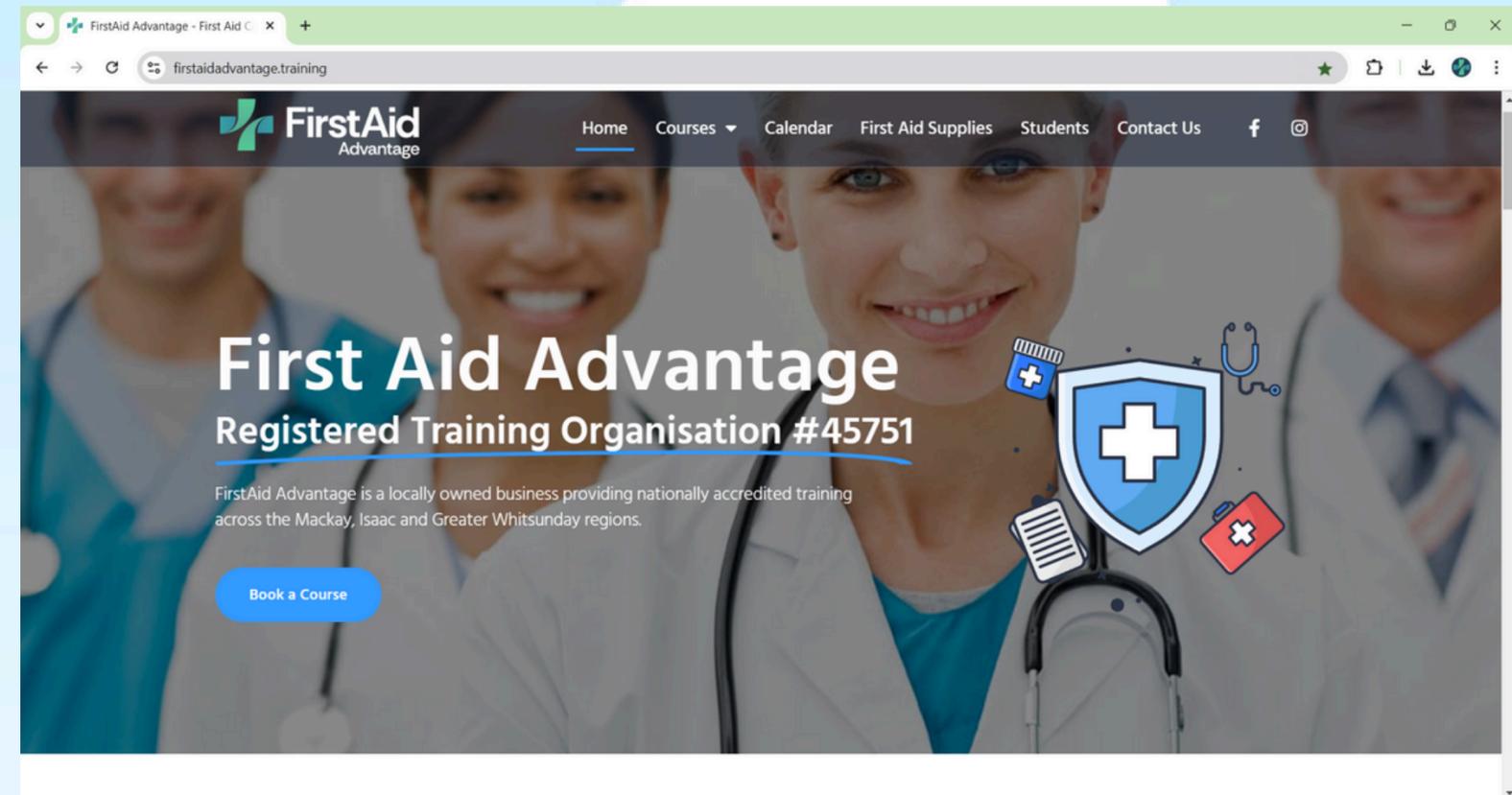
# **How to use our Online Learning System**



# Enrolment

Enrolment into a course is achieved either:

- via our website
  - <https://firstaidadvantage.training>
  - select the course, click 'Enrol Now'
- over the phone
- by your employer providing us with your details and us enrolling you at our end
  - Our phone number: 0429 230 714

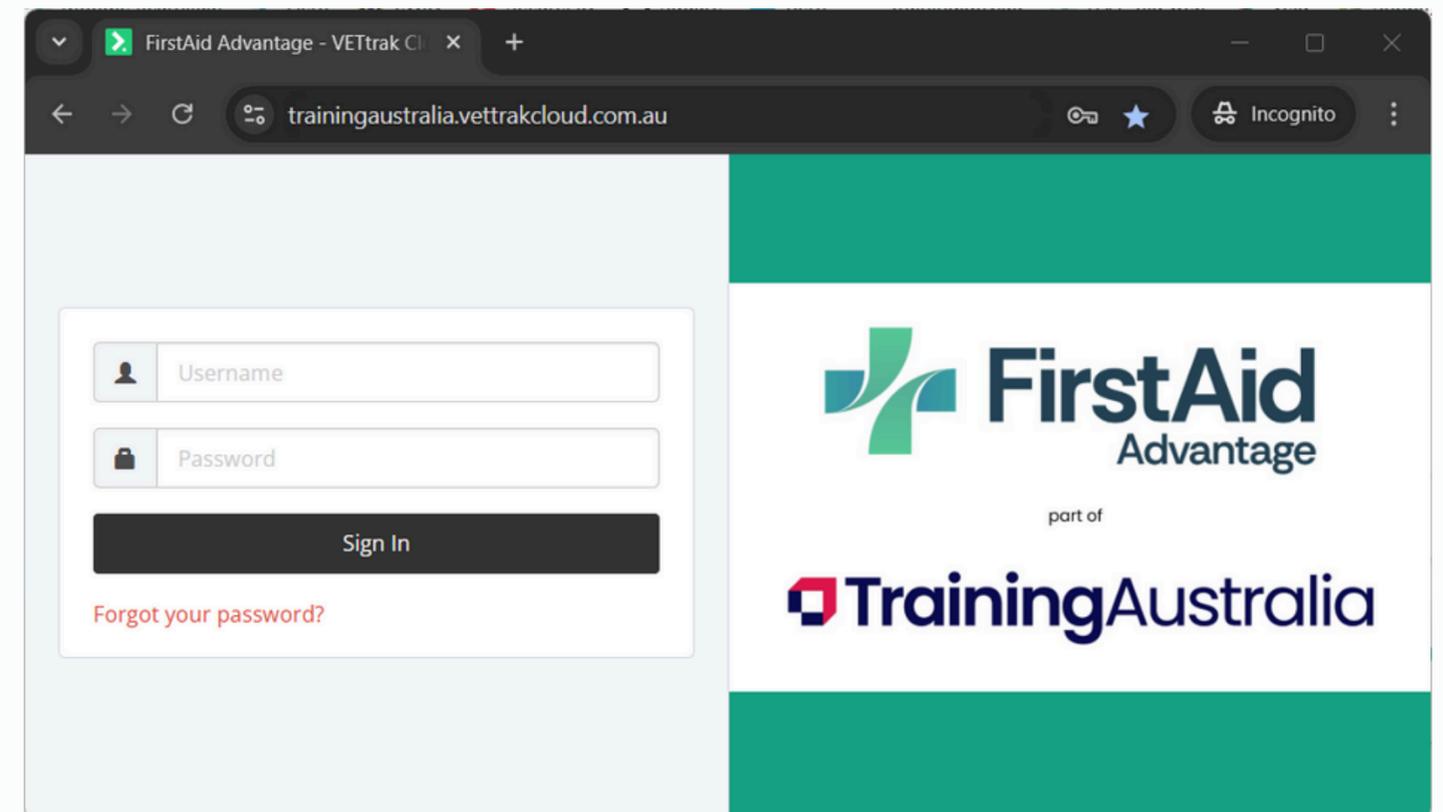


# Upon enrolment – required information

Several emails are sent automatically by our Student Management System. One email will confirm the training place and time, and provide login details to our Student Management portal : <https://trainingaustralia.vettrakcloud.com.au/>

Another email requests some information that we are obligated to ask for as an RTO. This includes, you name, contact details, USI and other AVETMISS questions. This information must be collected and verified before the practical can take place and before a certificate can be issued.

The Student Management Portal allows you to view the information we hold for you, and access invoices and certificates. Online training **is not** conducted from this portal

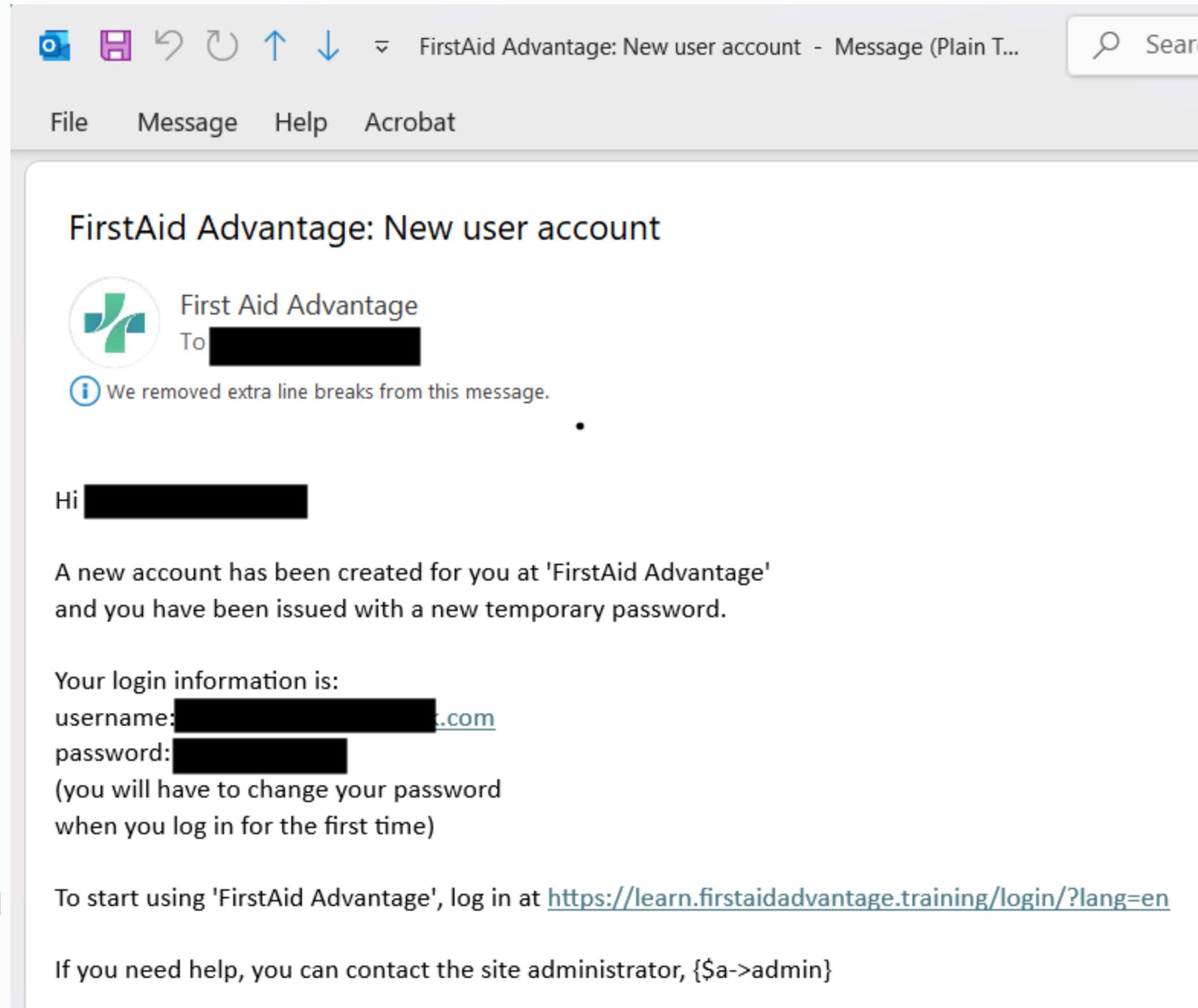


# Online learning - Login email

Online training is conducted on our Moodle site here:

[learn.firstaidadvantage.training](https://learn.firstaidadvantage.training)

An email will be sent to you with login details, it looks like this. It will have your username (the email you enrolled with) plus a temporary password. Follow the link to log in - the first time you log in you will have to change your password.

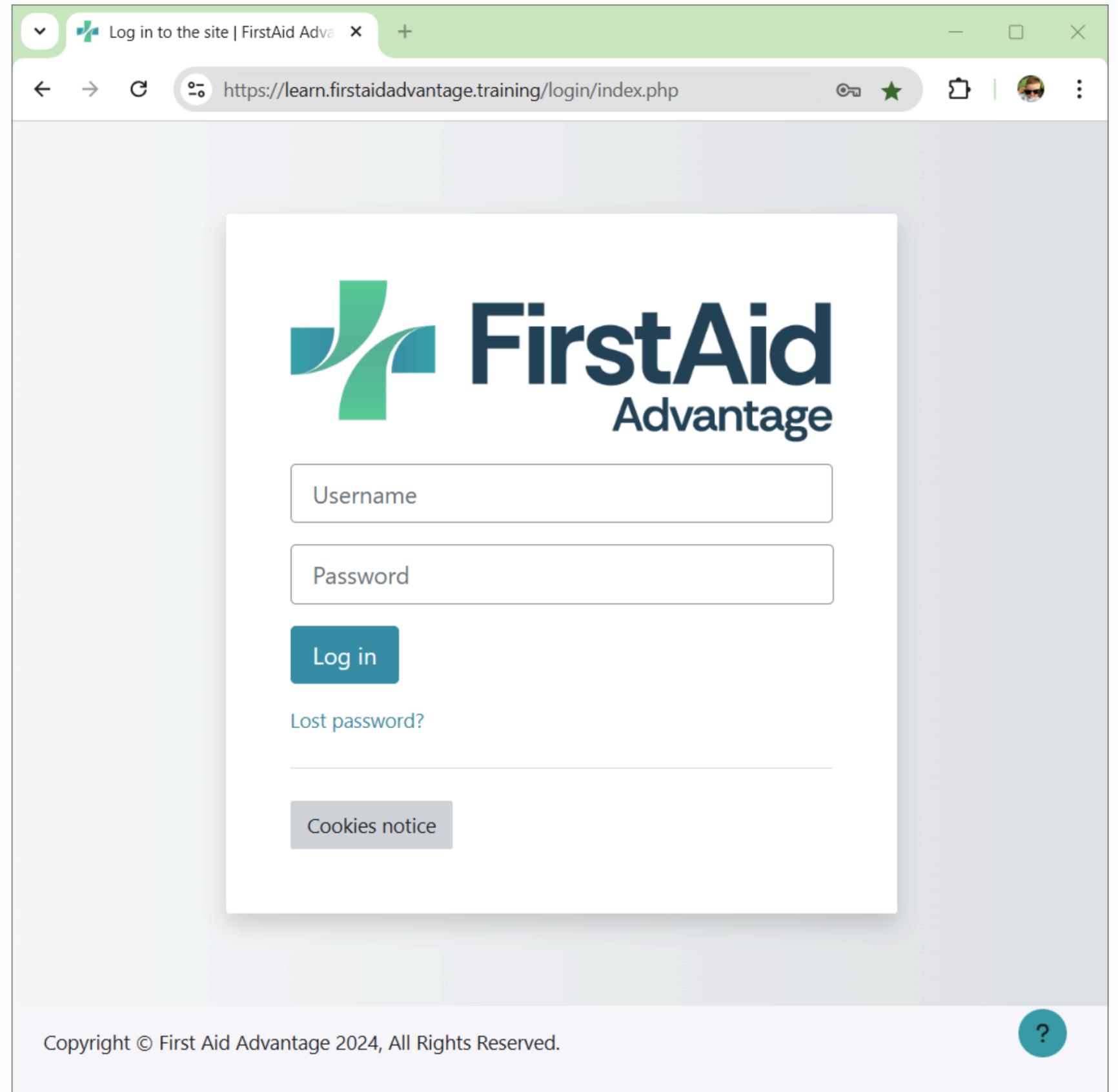


# Online learning - logging in

Online training is conducted on our Moodle site here: [learn.firstaidadvantage.training](https://learn.firstaidadvantage.training)

You can access the website from mobile, tablet and laptop. The website is easier to use than the Moodle app, and Chrome works best

If login details don't work, speak to us to reset your password. We use Firstaid! to get you in, but you should then change your password.



The screenshot shows a web browser window with the address bar displaying <https://learn.firstaidadvantage.training/login/index.php>. The page features the First Aid Advantage logo, which consists of a stylized green and blue cross-like symbol next to the text "FirstAid Advantage". Below the logo are two input fields: "Username" and "Password". A blue "Log in" button is positioned below the password field. A link for "Lost password?" is located below the "Log in" button. At the bottom of the login form is a "Cookies notice" button. The footer of the page contains the text "Copyright © First Aid Advantage 2024, All Rights Reserved." and a small teal circular icon with a white question mark.

# Online learning – My Courses

Upon logging into the online learning platform, you are greeted with this page, 'My Courses'.

To access your course, click on the course name, circled in red.

To get back to this page, click on 'My Courses', circled in blue

The screenshot shows a web browser window with the URL <https://learn.firstaidadvantage.training>. The page header includes a logo and navigation links for 'Dashboard' and 'My courses', with 'My courses' circled in blue. The main content area displays a greeting 'Hi, Pat!' with a hand icon, followed by the heading 'My courses'. A single course entry is shown: '250116 CPR Assessment', which is circled in red. Below the course name is a small First Aid logo, a description: 'This is the Online Assessment for HLTAID009 Provide cardiopulmonary resuscitation. Practical takes place 16/01/25', and the names of the trainers: 'Trainer: Kate McKenna' and 'Trainer: Patrick McKenna'. At the bottom right of the course card is a button labeled 'All courses'. The footer contains the text: 'Copyright © First Aid Advantage 2024, All Rights Reserved.'

# Online learning - Course Page

After you access the course, you are presented with the course page. You can scroll down the main page and view each section of the course.

You can click the headings, and sub-headings to be taken directly to that section.

Section: FirstAid Advantage - Pr x +

https://learn.firstaidadvantage.training/course/section.php?id=154

Dashboard My courses

FirstAid Advantage - Provide CPR

FirstAid Advantage

Learner Resources

Welcome to your CPR Assessment

Thank you for your participation in HLTAID009 Provide Cardiopulmonary Resuscitation. We have developed this online assessment to streamline our assessment and develop our online learning material. The Quiz below is the knowledge assessment associated with the CPR presentation and the Practical is our assessment of your practical performance. Thanks for your patience while we test the assessment and we appreciate any feedback you may have.

This is the Online Assessment for HLTAID009 Provide cardiopulmonary resuscitation. The content will be delivered in an in-person seminar. The purpose of the online assessment is to minimise the carbon footprint for First Aid Advantage. It also offer students with confidence in the digital space the option to answer their assessments online. Practical assessments will still be assessed in person.

Passing this course requires the following:

1. Agreement of the Declaration of Authenticity
2. 100% successful completions of the online assessment. These are:
  - CPR Online Knowledge Quiz - 60 questions
3. Successful completion of the in-person assessment for:
  - CPR Practical

Students will be given 3 attempts at the online assessment. During in-person practicals, students will be given opportunities to practice or reattempt assessments if needed.

For any student who does not wish to complete the online assessment, paper copies can be made available on request. These must be completed within the given assessment time and returned to the Trainer and Assessor for manual grading. It is the students responsibility to return any paper copies in a timely manner.

Learner Declaration

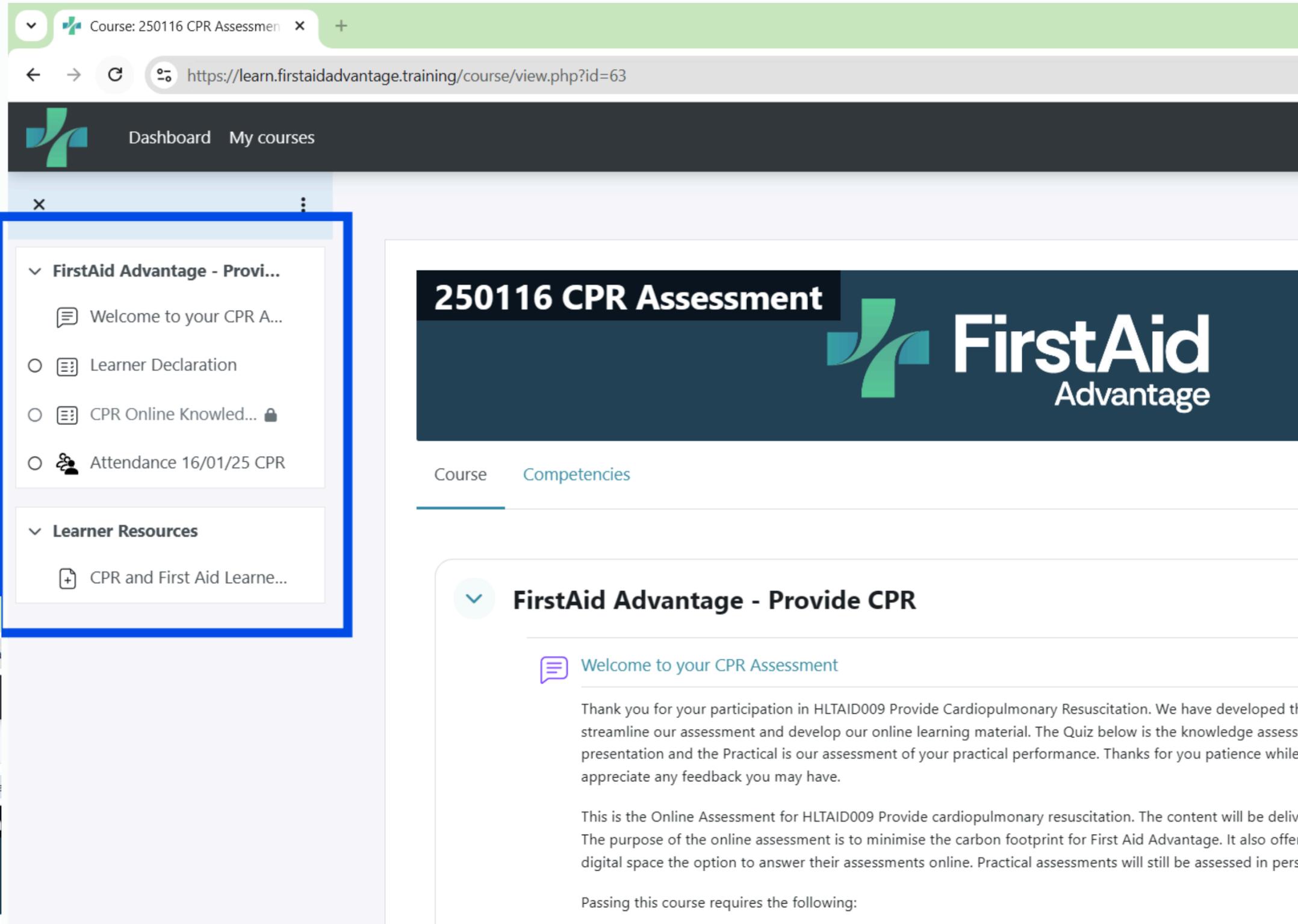
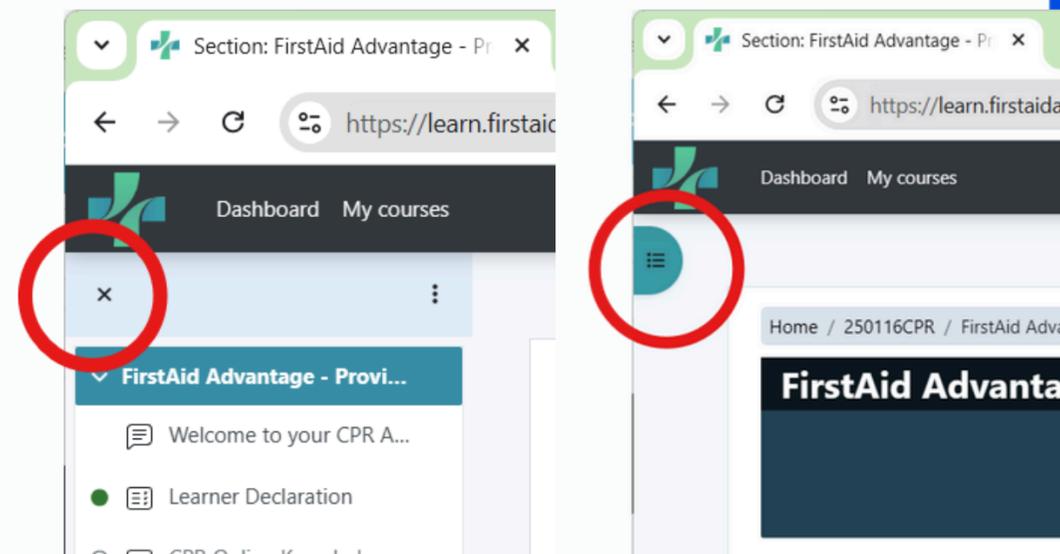
Opened: Thursday, 16 January 2025, 7:45 AM

Please read the Learner Declaration and Agree in order to continue with your Online Knowledge Assessment

# Online learning - Menu

The left hand menu allows you to click directly through to a section. (highlighted in blue box)

You can minimise this menu by clicking on the cross in the upper left (red). It is always minimised on mobile.



Welcome to your CPR Assessment

https://learn.firstaidadvantage.training/mod/forum/view.php?id=736

Dashboard My courses

1. Agreement of the Declaration of Authenticity

2. 100% successful completions of the online assessment. These are:

- CPR Online Knowledge Quiz - 60 questions

3. Successful completion of the in-person assessment for:

- CPR Practical

Students will be given 3 attempts at the online assessment. During in-person practicals, students will be given opportunities to practice or reattempt assessments if needed.

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Search forums

(No announcements have been posted yet.)

Jump to... Learner Declaration ▶

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# Online learning - next page

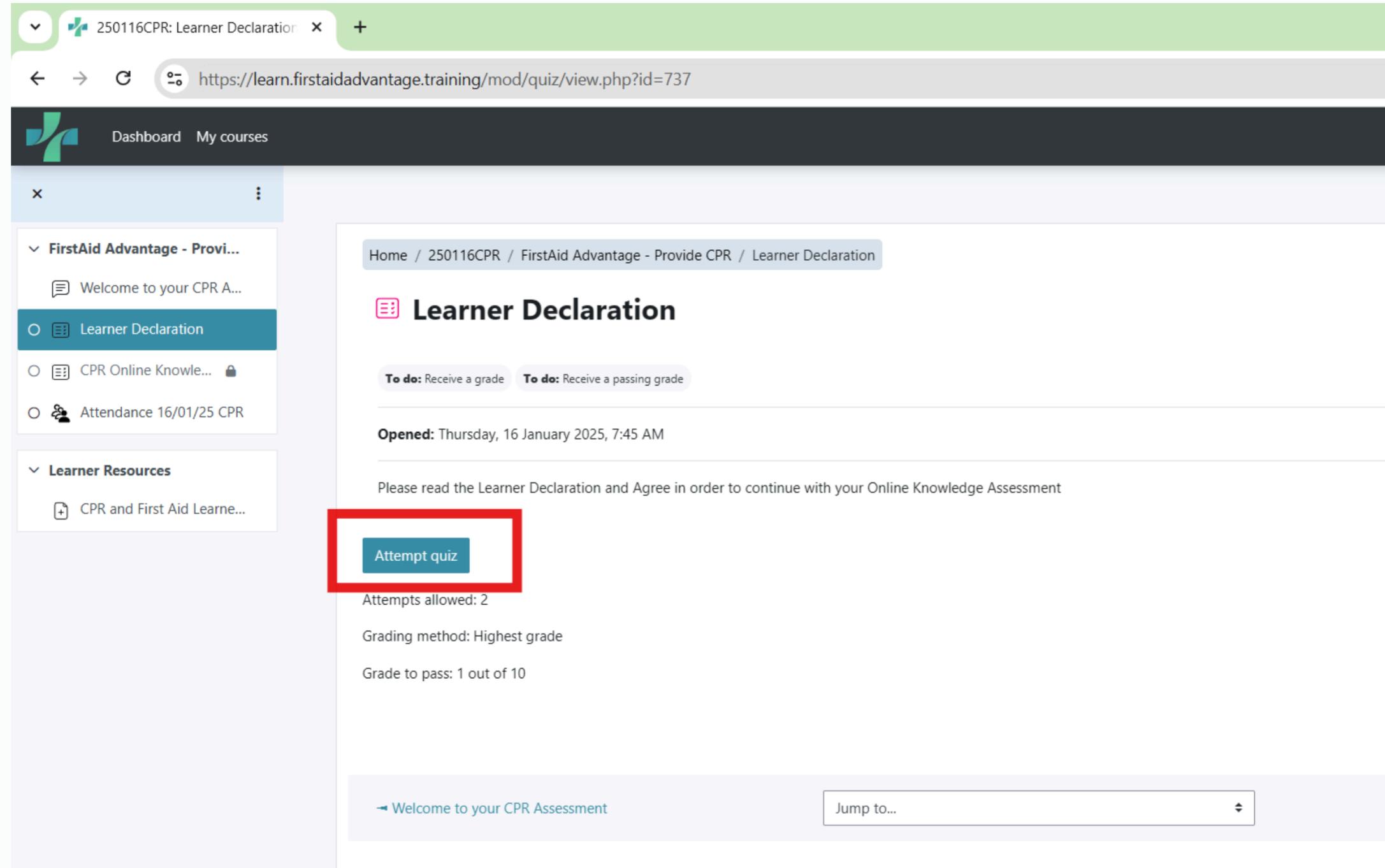
At the bottom of each section, there is a link to the next page. After you have completed the section (ie. watched the video, read the info, or completed the quiz) you can click onto the next page.

# Quizzes

The Learner Declaration and Knowledge Assessment are Quizzes.

The Learner Declaration is a statement that the work is yours. It must be completed before the Knowledge Assessment can be attempted.

To enter the quiz, click on 'Attempt Quiz' highlighted in Red.



The screenshot shows a web browser window with a single tab titled '250116CPR: Learner Declaration'. The address bar shows the URL: <https://learn.firstaidadvantage.training/mod/quiz/view.php?id=737>. The page header includes a logo and navigation links for 'Dashboard' and 'My courses'. A left sidebar contains a menu with 'FirstAid Advantage - Provi...' expanded, showing 'Welcome to your CPR A...', 'Learner Declaration' (highlighted in blue), 'CPR Online Knowle...' (locked), and 'Attendance 16/01/25 CPR'. Below this is 'Learner Resources' with 'CPR and First Aid Learn...'. The main content area has a breadcrumb trail: 'Home / 250116CPR / FirstAid Advantage - Provide CPR / Learner Declaration'. The title is 'Learner Declaration'. There are two 'To do' items: 'Receive a grade' and 'Receive a passing grade'. The 'Opened' date is 'Thursday, 16 January 2025, 7:45 AM'. A message reads: 'Please read the Learner Declaration and Agree in order to continue with your Online Knowledge Assessment'. A blue button labeled 'Attempt quiz' is highlighted with a red rectangle. Below it, the text indicates 'Attempts allowed: 2', 'Grading method: Highest grade', and 'Grade to pass: 1 out of 10'. At the bottom, there is a link 'Welcome to your CPR Assessment' and a 'Jump to...' dropdown menu.

# Quizzes

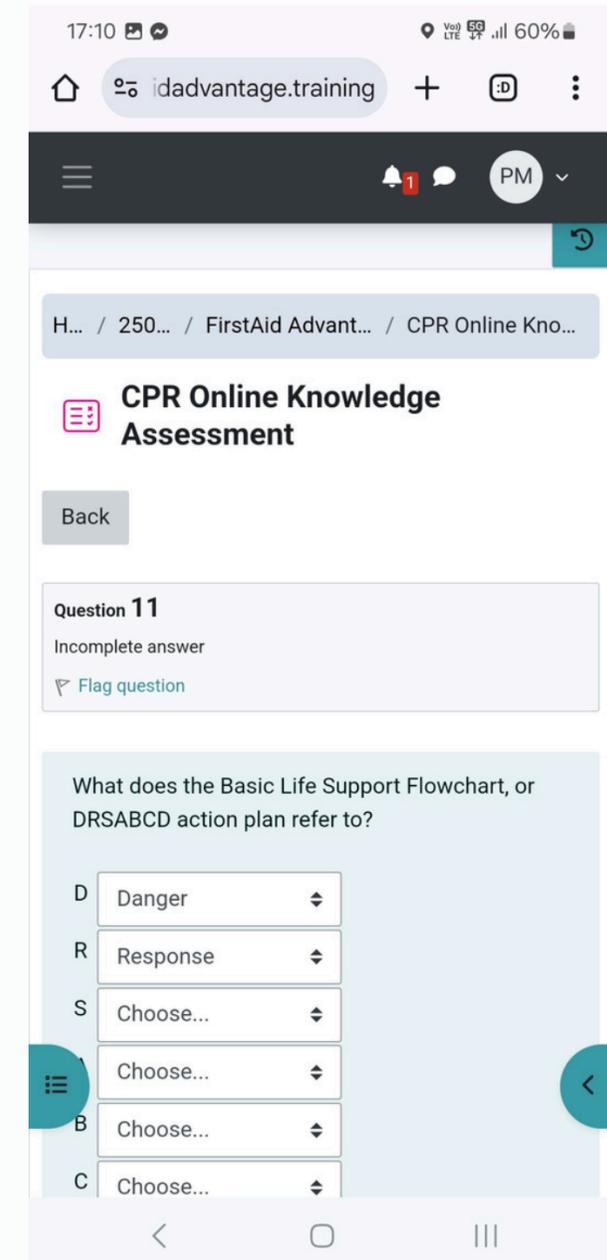
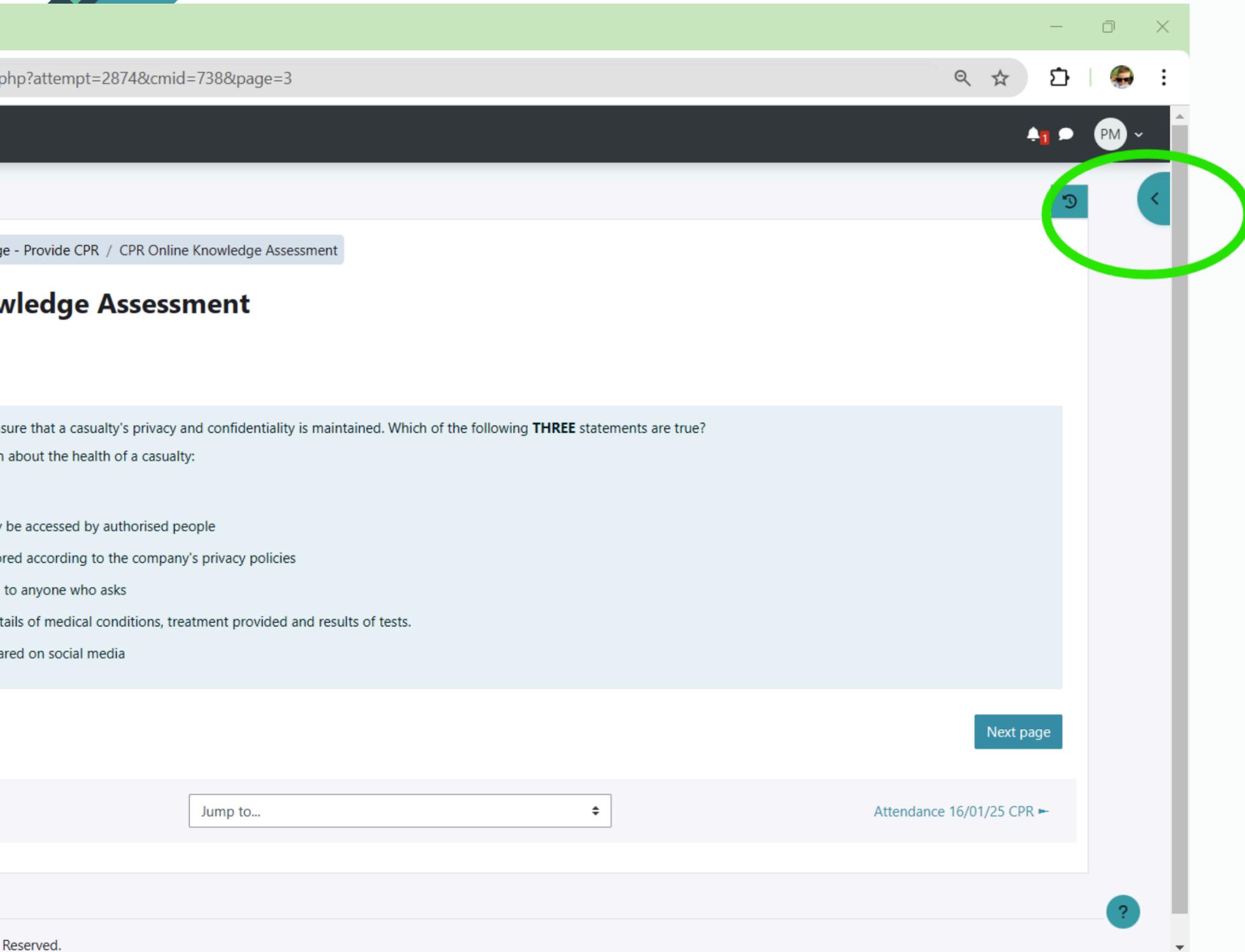
The Quiz (red) is relatively straight forward. Read the question, then enter or select your answer. Some questions may need have than one answer, and some need you to move text around.

When you are satisfied with your answer, click on 'Next Page (green)  
The Quiz Navigation page (blue) allows you to check your progress.

The screenshot displays a web interface for a quiz. At the top, there is a navigation bar with 'Dashboard' and 'My courses' on the left, and a notification bell, a chat icon, and a 'PM' dropdown on the right. Below this is a sidebar menu with sections for 'FirstAid Advantage - Provi...', 'Learner Resources', and 'Attendance 16/01/25 CPR'. The main content area is titled 'CPR Online Knowledge Assessment' and contains a question: 'All Australian States and Territories have some form of Good Samaritan protection. These laws protect first responders providing they act in good faith and within their skills and limitations.' The question is marked as 'Not yet answered'. Below the question are two radio button options: 'True' and 'False'. A 'Next page' button is highlighted with a green border. At the bottom of the main content area, there is a 'Jump to...' dropdown menu. On the right side, a 'Quiz navigation' panel is shown, featuring a grid of 60 numbered boxes representing quiz questions. The first box is highlighted with a blue border, and the entire panel is also outlined in blue. Below the grid is a 'Finish attempt ...' link.

# Quiz navigation

The 'Quiz Navigation' page (green) can be minimised also, allowing the quiz more page space. On mobile, the Quiz Navigation is always minimised, and seen in the lower right of the screen



# Quiz - Answering the questions

Some questions in the quiz simply require you to click on true or false, some ask you select from a list.

Some questions require you to drag and drop the answers. When the box you are putting your answer into highlights yellow, you can drop the answer.

The screenshot shows a web browser window with the URL <https://learn.firstaidadvantage.training/mod/quiz/attempt.php?attempt=2874&cmid=738&page=18>. The page title is "CPR Online Knowledge Assessment". The breadcrumb trail is "Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment". The main heading is "CPR Online Knowledge Assessment". There is a "Back" button. The question is "Question 19" and is marked "Not yet answered". There is a "Flag question" button. The question text is "When you call Emergency Services in Australia, they will generally ask you 5 questions to start with. Fill in the blanks". The question has five input fields: "Your Name", "Your exact Emergency", "The nature of the Injuries", "The of people involved", and "The types of". The "Injuries" field is highlighted in yellow. There are "Location" and "Number" buttons at the bottom right. There is a "Previous page" button at the bottom left. There is a "Learner Declaration" button at the bottom left. There is a "Jump to..." button at the bottom right.

# Quiz - Clear my choice

If you accidentally answer a question incorrectly, you can 'Clear my choice' and reattempt the quiz before moving to the 'Next Page'

The screenshot shows a web browser window with a single tab titled 'CPR Online Knowledge Assessment'. The address bar shows the URL: <https://learn.firstaidadvantage.training/mod/quiz/attempt.php?attempt=2874&cmid=738&page=31>. The page header includes 'Dashboard' and 'My courses'. A sidebar on the left lists course items under 'FirstAid Advantage - Provi...' and 'Learner Resources'. The main content area shows the quiz title 'CPR Online Knowledge Assessment' and a breadcrumb trail: 'Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment'. A 'Back' button is visible. The question is 'Question 32' with the status 'Not yet answered' and a 'Flag question' option. The question text is 'To conduct CPR on an infant, you should use:'. Below this, it says 'Select one:' followed by five radio button options: a. Two (2) fingers and full head tilt, b. One (1) hands and a neutral head tilt, c. Two (2) hands and full head tilt, d. Two (2) fingers and half head tilt, and e. Two (2) fingers and neutral head tilt. The 'e' option is selected. A 'Clear my choice' button is located below the options and is circled in red. At the bottom, there are 'Previous page' and 'Next' buttons, and a footer with 'Learner Declaration', a 'Jump to...' dropdown, and 'Attendance 16/01/25 C'.

# Quiz – Finish Attempt

On the last question of the quiz, instead of 'Next Page' you will select 'Finish Attempt'

The screenshot displays a user interface for a quiz. At the top, there is a navigation bar with 'Dashboard' and 'My courses' links, along with notification and profile icons. The main content area is titled 'CPR Online Knowledge Assessment'. A sidebar on the left shows a list of course items, with 'CPR Online Knowledge ...' selected. The main area shows 'Question 60' which is 'Not yet answered'. The question text is: 'Support or counselling to help deal with the impact and stress of a traumatic event may be sourced from:'. Below this, there are five multiple-choice options: 'a. Lifeline', 'b. Workcover as part of workers compensation', 'c. Friends and Family', 'd. Family GP', and 'e. All of the above'. Option 'e' is selected. At the bottom right of the question area, a button labeled 'Finish attempt ...' is circled in red. Other navigation elements include 'Back', 'Previous page', and a 'Jump to...' dropdown menu.

Dashboard My courses

×

FirstAid Advantage - Provi...

Welcome to your CPR A...

Learner Declaration

CPR Online Knowledge ...

Attendance 16/01/25 CPR

Learner Resources

CPR and First Aid Learne...

Back

Question 60

Not yet answered

Flag question

Support or counselling to help deal with the impact and stress of a traumatic event may be sourced from:

Select one or more:

a. Lifeline

b. Workcover as part of workers compensation

c. Friends and Family

d. Family GP

e. All of the above

Previous page

Finish attempt ...

← Learner Declaration

Jump to...

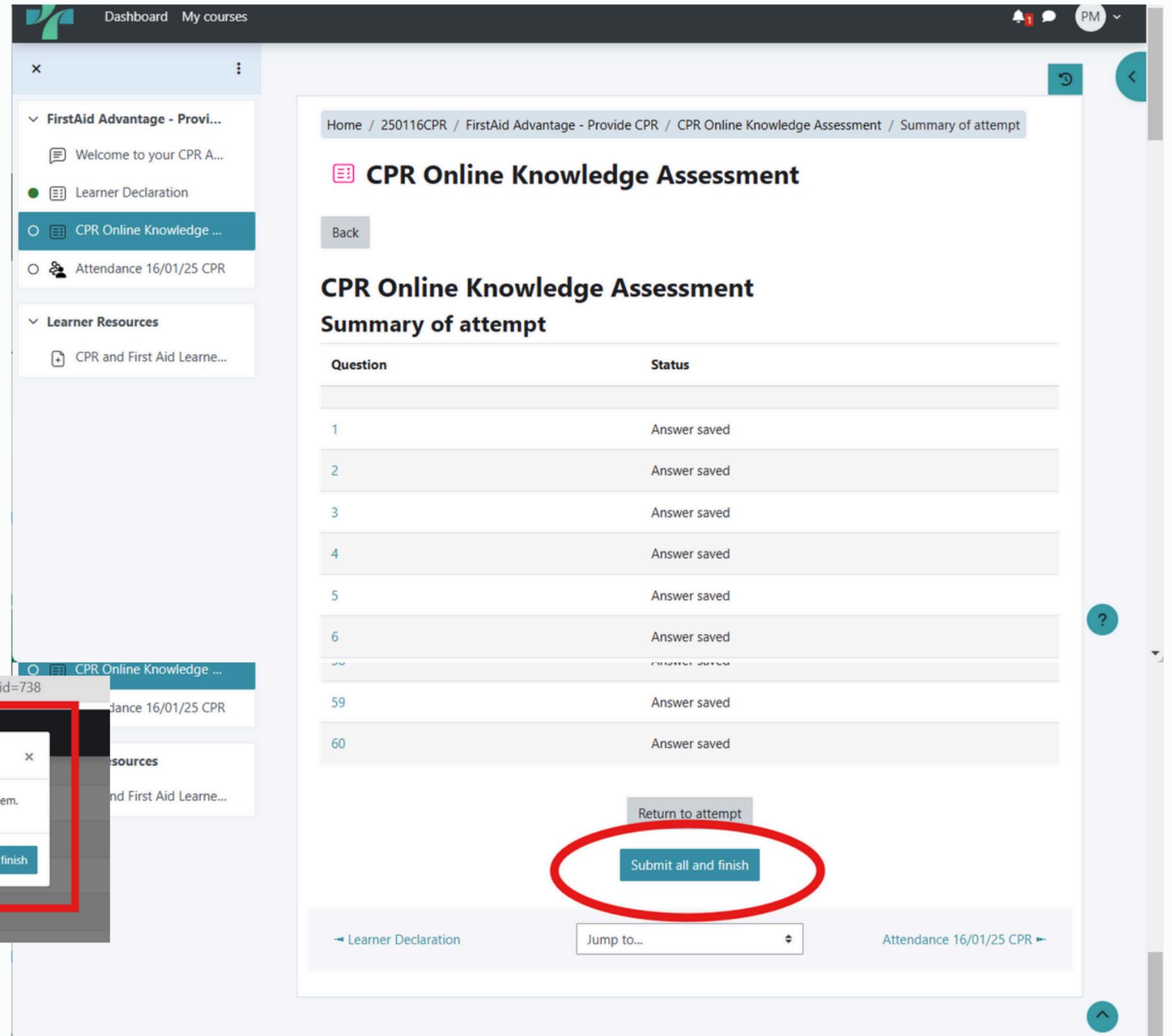
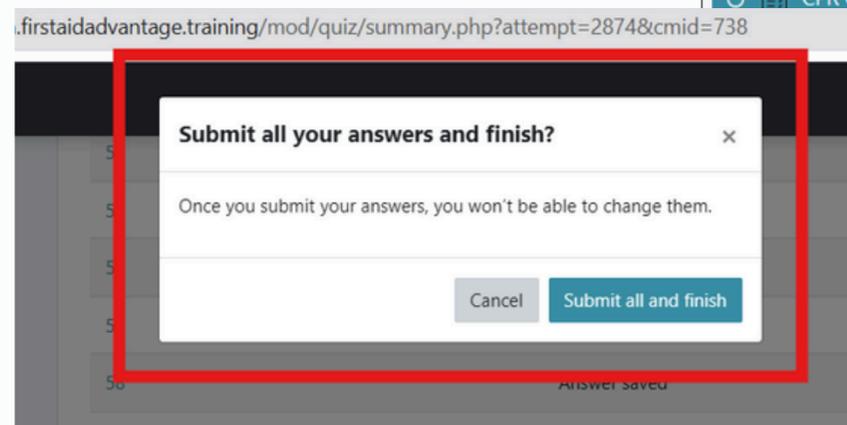
Attendance 16/01/25 CPR →

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# Quiz - Finish Attempt

There will then be a summary of your attempt, scroll to the bottom of the list where you will find 'Submit all and finish'

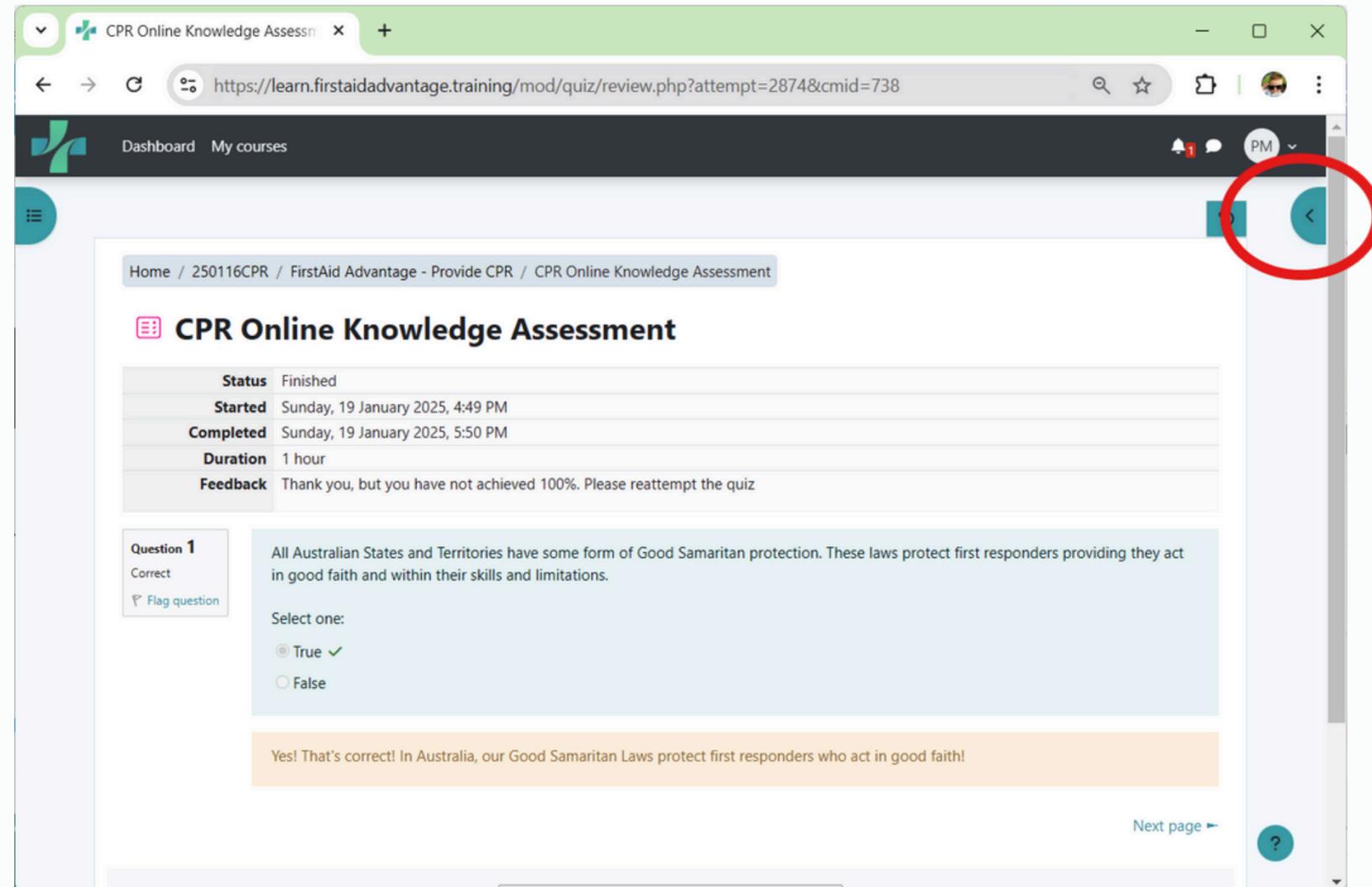
A pop-up box will appear asking if you're sure - select 'Submit all and Finish'

A screenshot of a web application interface. The top navigation bar shows "Dashboard" and "My courses". A sidebar on the left lists course items: "FirstAid Advantage - Provi...", "Welcome to your CPR A...", "Learner Declaration", "CPR Online Knowledge ...", and "Attendance 16/01/25 CPR". The main content area is titled "CPR Online Knowledge Assessment" and "Summary of attempt". It features a table with two columns: "Question" and "Status". The table lists 60 questions, all with the status "Answer saved". At the bottom of the table, there are two buttons: "Return to attempt" and "Submit all and finish". The "Submit all and finish" button is circled in red. Below the table, there is a "Learner Declaration" link, a "Jump to..." dropdown menu, and an "Attendance 16/01/25 CPR" link. The footer contains the text "Copyright © First Aid Advantage 2024, All Rights Reserved." and a help icon.

# Quiz – Review

After you've submitted your answers you'll receive either a 100% mark, or you may have got some answers wrong.

You can review the questions you got wrong by clicking on the 'Quiz Navigation' button on the right hand side.



The screenshot shows a web browser window with the following details:

- Browser tab: CPR Online Knowledge Assessn
- URL: <https://learn.firstaidadvantage.training/mod/quiz/review.php?attempt=2874&cmid=738>
- Page navigation: Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment
- Section title: CPR Online Knowledge Assessment
- Quiz Summary Table:

Status	Finished
Started	Sunday, 19 January 2025, 4:49 PM
Completed	Sunday, 19 January 2025, 5:50 PM
Duration	1 hour
Feedback	Thank you, but you have not achieved 100%. Please reattempt the quiz
- Question 1: Correct. Question text: "All Australian States and Territories have some form of Good Samaritan protection. These laws protect first responders providing they act in good faith and within their skills and limitations." Options: True (selected), False.
- Feedback message: "Yes! That's correct! In Australia, our Good Samaritan Laws protect first responders who act in good faith!"
- Navigation: "Next page" button and a question mark icon in a circle on the right side.

# Quiz – Reviewing answers

The Quiz Navigation shows the answers partially correct in yellow, and those not answered or answered incorrectly are red.

You can click on the question to view the feedback. There is no need to click through each question.

To re-attempt when you are ready, click on 'Finish Review'

The screenshot shows a web browser window with the following elements:

- Browser Tab:** CPR Online Knowledge Assessment
- Address Bar:** <https://learn.firstaidadvantage.training/mod/quiz/review.php?attempt=2874&cmid=738>
- Navigation:** Dashboard, My courses
- Breadcrumbs:** Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment
- Quiz Title:** CPR Online Knowledge Assessment
- Quiz Statistics Table:**

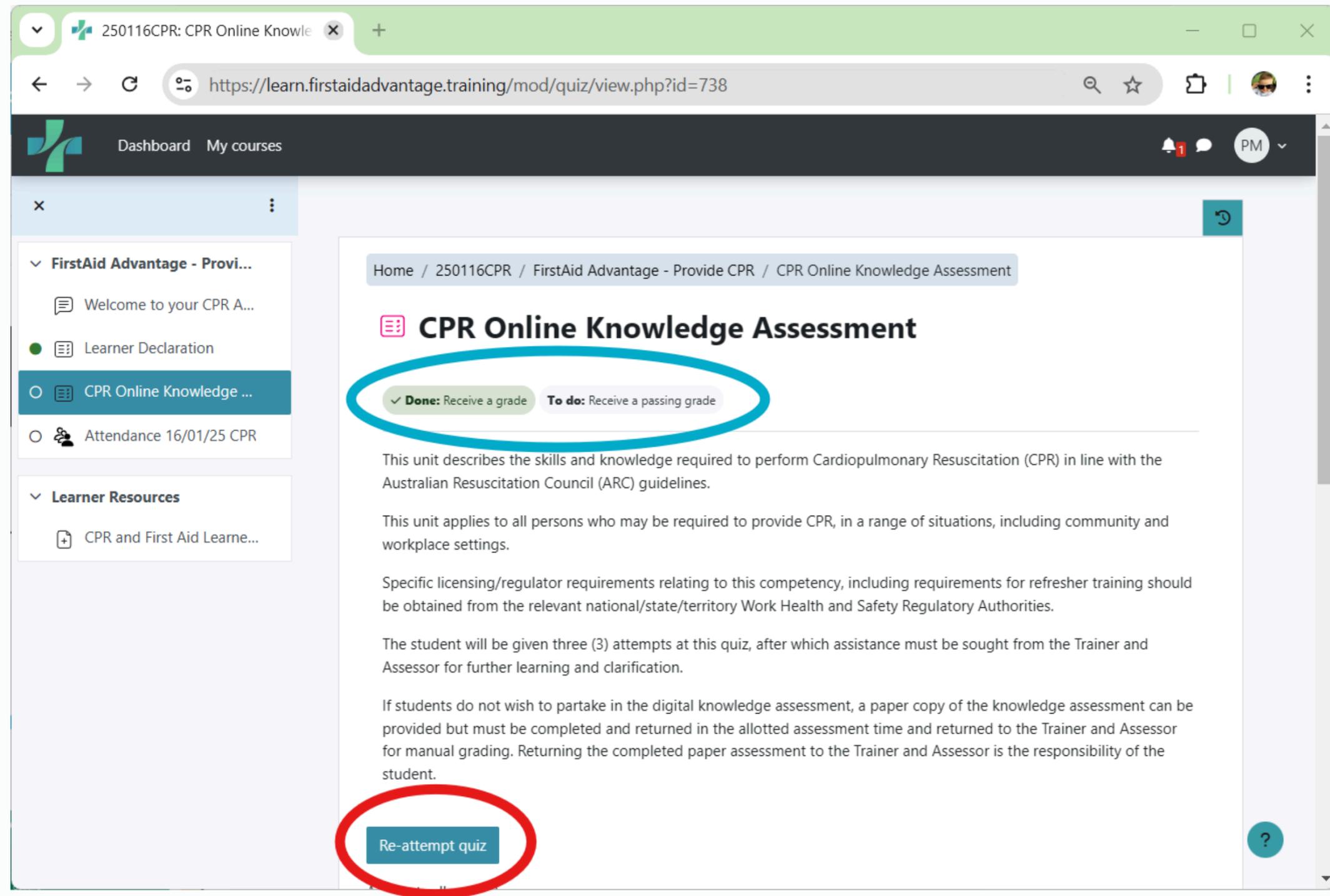
Status	Finished
Started	Sunday, 19 January 2025, 4:49 PM
Completed	Sunday, 19 January 2025, 5:50 PM
Duration	1 hour
Feedback	Thank you, but you have not achieved 100%. Please reattempt the quiz
- Question 1:** Correct. Feedback: "All Australian States and Territories have some form of Good Samaritan protection. These laws protect first responders providing they act in good faith and within their skills and limitations. Select one:  True  False. Feedback: "Yes! That's correct! In Australia, our Good Samaritan Laws protect first responders who act in good faith!"
- Quiz Navigation Grid:** A 7x7 grid of question numbers (1-49) with status indicators. Question 4 is highlighted in yellow, and question 21 is highlighted in orange. A red circle highlights the "Finish review" button at the bottom of the grid.
- Next page:** A button with a question mark icon.

# Quiz - Reattempt the quiz

You can see on this page that you've attempted the quiz, but not yet received a passing grade.

Click on 'Re-attempt quiz' (Red)

The system will only ask you to re-attempt the questions you did not get correct. There is no need to re-do every question.



The screenshot displays a web browser window with the URL <https://learn.firstaidadvantage.training/mod/quiz/view.php?id=738>. The page title is "CPR Online Knowledge Assessment". A navigation breadcrumb shows the path: Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment. A status bar indicates "Done: Receive a grade" and "To do: Receive a passing grade". The main content area contains text describing the unit's purpose and requirements. A "Re-attempt quiz" button is highlighted with a red circle at the bottom of the page.

Dashboard My courses

FirstAid Advantage - Provi...

- Welcome to your CPR A...
- Learner Declaration
- CPR Online Knowledge ...
- Attendance 16/01/25 CPR

Learner Resources

- CPR and First Aid Learne...

Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment

## CPR Online Knowledge Assessment

Done: Receive a grade To do: Receive a passing grade

This unit describes the skills and knowledge required to perform Cardiopulmonary Resuscitation (CPR) in line with the Australian Resuscitation Council (ARC) guidelines.

This unit applies to all persons who may be required to provide CPR, in a range of situations, including community and workplace settings.

Specific licensing/regulator requirements relating to this competency, including requirements for refresher training should be obtained from the relevant national/state/territory Work Health and Safety Regulatory Authorities.

The student will be given three (3) attempts at this quiz, after which assistance must be sought from the Trainer and Assessor for further learning and clarification.

If students do not wish to partake in the digital knowledge assessment, a paper copy of the knowledge assessment can be provided but must be completed and returned in the allotted assessment time and returned to the Trainer and Assessor for manual grading. Returning the completed paper assessment to the Trainer and Assessor is the responsibility of the student.

Re-attempt quiz

# Quizzes

On successful completion, you'll see the left menu show a green dot next to the Quiz. The feedback on the quiz will show 100%, and the Quiz Navigation will be all green ticks.

If you have taken 3 attempt, but not got 100%, please contact us

The screenshot displays a web browser window with the URL `https://learn.firstaidadvantage.training/mod/quiz/review.php?attempt=2876&cmid=738`. The page title is "CPR Online Knowledge Assessment".

**Left Sidebar:** A menu is visible under "FirstAid Advantage - Provi...". The item "CPR Online Knowledge ..." is highlighted with a green circle. Other items include "Learner Declaration" and "Attendance 16/01/25 CPR".

**Main Content Area:** The title "CPR Online Knowledge Assessment" is displayed. Below it, a table shows the assessment status:

Status	Finished
Started	Sunday, 19 January 2025, 6:02 PM
Completed	Sunday, 19 January 2025, 6:03 PM
Duration	1 min 3
Feedback	Thank you. You have successfully completed the CPR quiz.

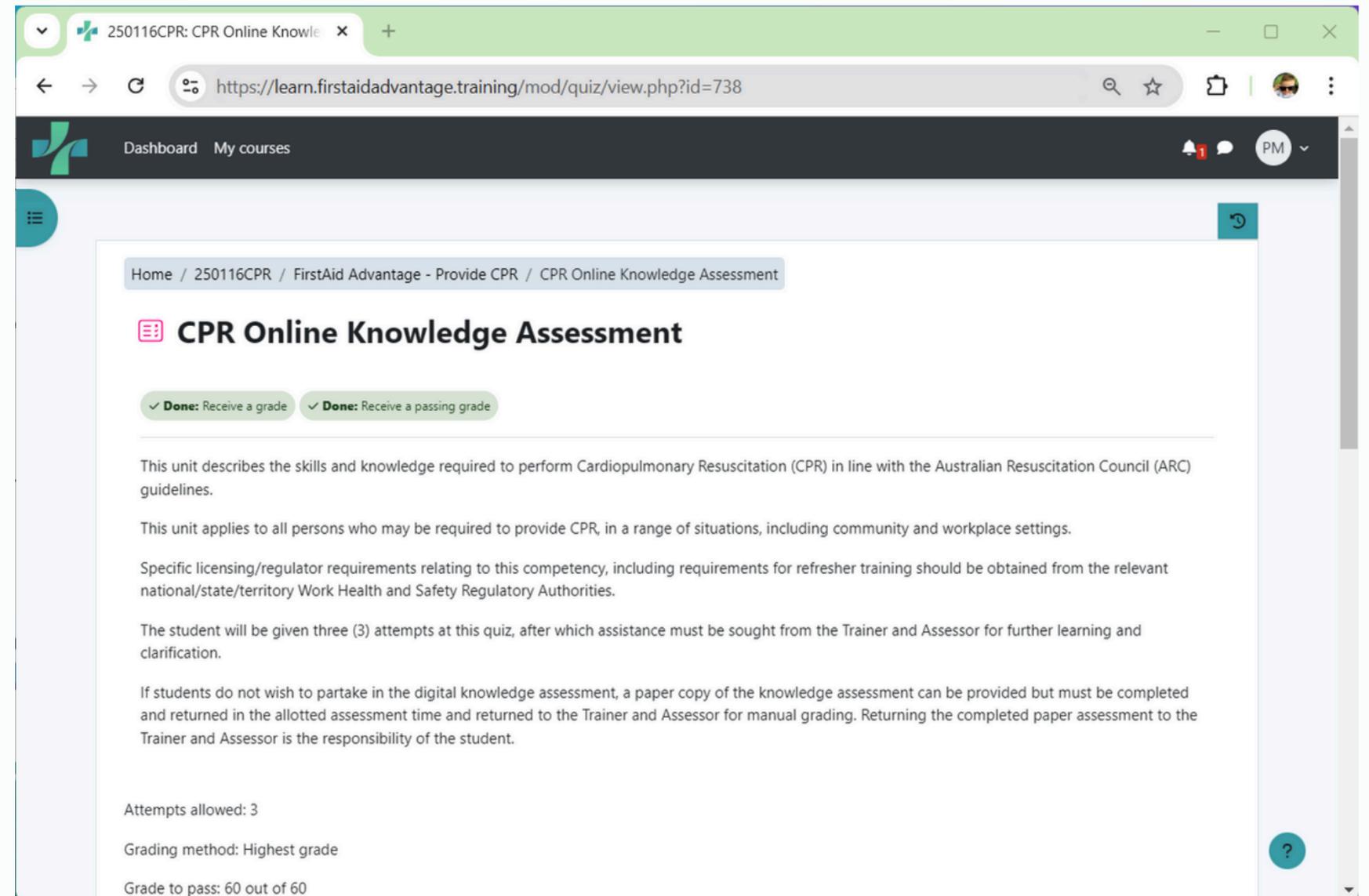
The "Feedback" row is circled in green. Below the table, "Question 1" is shown as "Correct". The question text is: "All Australian States and Territories have some form of Good Samaritan protection. These laws protect first responders providing they act in good faith and within their skills and limitations." The question asks to "Select one:" with options "True" (checked) and "False". A feedback message states: "Yes! That's correct! In Australia, our Good Samaritan Laws protect first responders who act in good faith!".

**Right Sidebar:** A "Quiz navigation" grid shows 60 questions, all marked with green checkmarks. A "Finish review" button is circled in green at the bottom of the grid.

# Quizzes

Knowledge assessment is now complete and you can attend the Practical Session.

Contact [learn@firstaidadvantage.training](mailto:learn@firstaidadvantage.training), or send a message through Moodle if you do not achieve 100% after 3 attempts.



The screenshot shows a web browser window displaying a Moodle quiz page. The browser's address bar shows the URL: <https://learn.firstaidadvantage.training/mod/quiz/view.php?id=738>. The page header includes a logo and navigation links for 'Dashboard' and 'My courses'. The main content area features a breadcrumb trail: 'Home / 250116CPR / FirstAid Advantage - Provide CPR / CPR Online Knowledge Assessment'. The title of the quiz is 'CPR Online Knowledge Assessment'. Below the title, there are two green status indicators: 'Done: Receive a grade' and 'Done: Receive a passing grade'. The main text of the quiz provides details about the assessment, including the Australian Resuscitation Council (ARC) guidelines, the scope of the unit, licensing requirements, the number of attempts (three), and the option for a paper-based assessment. At the bottom, the quiz settings are listed: 'Attempts allowed: 3', 'Grading method: Highest grade', and 'Grade to pass: 60 out of 60'. A help icon is visible in the bottom right corner of the page.

# Quizzes

On a final note, this is a known error.

If you happen to get this error, wait 5 seconds and refresh the page. It should re-load the page you were on.

Any further issues, contact us.

